

# Agenda

## Quality and Safety Leaders' Forum

OFFICIAL

<b>Time and date</b>	Wednesday 27 September 2023, 10am-3.30pm
<b>Location</b>	Hybrid <ul style="list-style-type: none"> <li>Elsie Jones Education Centre, Goulburn Valley Health, Graham Street, Shepparton, VIC 3630 Australia</li> <li><a href="#">Microsoft Teams Meeting</a></li> </ul>
<b>Chairperson</b>	Karrie Long, Chief Nursing and Midwifery Officer, Safer Care Victoria
<b>Purpose</b>	The overall purpose of the forum is to: <ul style="list-style-type: none"> <li>network with peers</li> <li>share safety data themes and insights</li> <li>share sector quality and safety improvement learnings with peers</li> <li>contribute to driving state-wide improvement</li> <li>gather insights from the sector into current workforce challenges and their impact on safety</li> <li>find solutions to workforce issues</li> </ul>

Time	Item/description	Presenter
10-10.30am	Morning tea and networking	
10.30-10.40am	Welcome to Country	Goulburn Valley Health
10.40-10.50am	Welcome and overview of forum	Karrie Long, Chief Nursing and Midwifery Officer, Safer Care Victoria Matt Sharp, Chief Executive, Goulburn Valley Health
10.50-11.15am	Department of Health's Overview of Workforce Strategy and Reform	Rebecca Meynel, A/Executive Director, Workforce Strategy and Wellbeing, Department of Health
11.15-11.45pm	Activity 1: Considering the Employee Value Proposition presented by the Department of Health, what are some of the bright spots and grumbings you are noticing or experiencing within your own workforce?	Karrie Long, Chief Nursing and Midwifery Officer, Safer Care Victoria Rebecca Meynel, A/Executive Director, Workforce Strategy

Time	Item/description	Presenter
		and Wellbeing, Department of Health
<b>11.45-12.10pm</b>	Technologically Enabled At-home Care for Safe Early Supported Discharge of Cardiology patients	Mark Horrigan, Virtual Care at Austin Health
<b>12.10-12.40pm</b>	<i>Lunch break</i>	
<b>12.40-1.05pm</b>	Echuca Health's maternity and rural perspective on midwifery workforce strategy	Karen Taylor, Maternity Unit Manager, Echuca Health
<b>1.05-1.30pm</b>	SCV's Healthcare Worker Wellbeing Program	Briana Baass, Chief Allied Health Officer, Safer Care Victoria
<b>1.30-2.40pm</b>	Activity 2: Considering your population and their care needs, what might be some innovative ways to strengthen or build your workforce? For example, consider staff working to their full capacity and capability, transdisciplinary ways of working, AI etc...	Karrie Long, Chief Nursing and Midwifery Officer, Safer Care Victoria
<b>2.40-3.10pm</b>	<p>Q&amp;A panel</p> <ul style="list-style-type: none"> <li>• Sarah Miller, ED Care Coordinator Team Lead/Project Lead, Monash Health</li> <li>• Karen Taylor, Maternity Unit Manager, Echuca Health</li> <li>• John Elcock, Executive Director Medical Services and Chief Medical Officer, Goulburn Valley Health</li> <li>• Amy McKimm, Chief Digital Health Officer, Alfred Health</li> <li>• Andrew Wilson, Chief Medical Officer, Safer Care Victoria</li> </ul>	Karrie Long, Chief Nursing and Midwifery Officer, Safer Care Victoria
<b>3.10-3.25pm</b>	Wrap up and what next?	<p>Karrie Long, Chief Nursing and Midwifery Officer, Safer Care Victoria</p> <p>Briana Baass, Chief Allied Health Officer, Safer Care Victoria</p>
<b>3.25-3.30pm</b>	Close	Karrie Long, Chief Nursing and Midwifery Officer, Safer Care Victoria

## **Presenter bios**

### **Karrie Long, Chief Nursing and Midwifery Officer, Safer Care Victoria**

Karrie is a visionary nursing leader with nearly 20 years' experience driving health delivery innovation to ensure safer and more effective patient care. As Chief Nursing and Midwifery Officer, she provides professional leadership, advice and direction to the sector, drawing on a unique set of skills acquired across all aspects and levels of nursing, including regional and metropolitan health settings and academia.

Karrie brings with her an expansive knowledge of Victoria's public health system gained through her previous roles as a clinician in intensive care and in education, digital health, research, and senior leadership, including the Director of Nursing Research and Interim Chief Nursing Officer at the Royal Melbourne Hospital. She has a Graduate Diploma in Advanced Clinical Nursing (Rural Critical Care) and a Master of Public Health.

### **Matt Sharp, Chief Executive, Goulburn Valley Health**

Matt Sharp has been the Chief Executive at GV Health since June 2018. Before commencing at GV Health, Mr Sharp held the position of Executive Director of Clinical Operations at Eastern Health.

During his time with GV Health, Mr Sharp has forged strong professional relationships within the community. He has worked with state and federal governments to secure funding for much-needed health services.

Mr Sharp has a clinical background in nursing. He has held various management and executive positions in rural, regional, and metropolitan areas.

Having previously worked at Rochester and Elmore District Health Service (REDHS), Mr Sharp understands the opportunities and challenges that come with working in a regional health service. Mr Sharp initially held the position of Director of Clinical Services at REDHS. He then served as the Chief Executive Officer for three years. Mr Sharp has also held an executive position at Echuca Regional Health.

Mr Sharp is passionate about public health. He takes pride in being able to improve the safety, quality, and access to healthcare for everyone. Mr Sharp presides on working groups with the Department of Health. These working groups assist in delivering improved health services throughout Victoria.

### **Rebecca Meynel, A/Executive Director, Workforce Strategy and Wellbeing, Department of Health**

Rebecca is a strategic workforce planning leader who has led development of workforce strategy for the health sector in Victoria, digital for Victoria, Fire Rescue Victoria and Services Australia (Centrelink and Medicare). She works with organisations and sectors to understand current workforce needs and challenges, and design sustainable solutions to people challenges. In her current work with the Victorian Department of Health this includes looking at opportunities to increase the capacity and capability of Victoria's healthcare workforce, with an emphasis on improving our staff experience.

## **Mark Horrigan, Head of Cardiology, SCV, Austin Health**

A/Prof Mark Horrigan is a Cardiologist based at Austin Health where he is the director of Hospital in The Home and Virtual Care. He is the Cardiovascular Clinical Lead at Safer Care Victoria and has a special interest in developing innovative clinical models to deliver Value Based Healthcare in the Cardiac care space.

## **Karen Taylor, Maternity Unit Manager, Echuca Health**

Diploma of Applied Science, Graduate Diploma of Midwifery, Master of Nursing (Child, Family & Community) & Nurse Immuniser.

Prior to her manager role at Echuca Maternity Unit, Karen has worked in a number of management positions including Covid Vaccine Clinic Manager, Theatre NUM and Midwifery Coordinator of a Midwife Led Midwifery. As a MCHN, Karen also has experienced employment at a LGA level.

## **Briana Baass, Chief Allied Health Officer, Safer Care Victoria**

Briana has more than 20 years of experience in the health sector across Australia, including clinical treatment, health service operations, various roles in a government department and seven years of consulting in a large global firm. She is a Fellow of the Australasian College of Health Service Management, a graduate of the College's Management Residency Program and in 2017, she was appointed to the National Board. Her experience is aligned to organisational performance as well as health system reform; in particular in the areas of health sector governance and connecting touchpoints across the system.

## **Q&A Panel**

### **Sarah Miller, ED Care Coordinator Team Lead/Project Lead, Monash Health**

Sarah Miller is currently the Project Lead at Monash Health and has been tasked to undertake a service review of our Allied Health Emergency Department Care Coordination model of care. She is passionate about improving patient flow and ensuring a sustainable, skilled allied health workforce to support excellent patient care.

Sarah returned to Monash Health in October 2022, after spending time in the NHS (UK) and the Department of Health (in Victoria and NSW). Now near completion of her Executive MBA, Sarah brings a wealth of expertise to the panel having also worked at Cabrini Health, Western Health, Peninsula Health, and the Alfred Health.

### **John Elcock, Executive Director Medical Services and Chief Medical Officer, Goulburn Valley Health**

John Elcock was appointed to his current role at Goulburn Valley (GV) Health in August 2019. He has been a medical administrator in Victoria for over twenty years, hence the grey hair.

After graduating in medicine in 1987 John was a full-time clinician for 13 years, working in general medicine, anaesthetics, emergency medicine and general practice. Then, just for something different he taught English whilst living in Finland for a year. He also has a background in military medicine and is a Lieutenant Colonel in the Australian Army.

John's professional interests include effective medical governance, ethical medical practice, medical leadership, and state-wide health strategy and policy. He serves on a number of Department of Health and Safer Care Victoria state-wide advisory committees.

Outside of work John has six children so his main role in life is as an ATM.

### **Amy McKimm, Chief Digital Health Officer, Alfred Health**

As Executive Director of Information Development (IDD), Ms McKimm is responsible for supporting Alfred Health through its digital transformation. This includes the strategic use of data and systems so clinical care at the bedside is performed with all the information required for excellence.

IDD covers all aspects of IT infrastructure and support, projects, applications development, security, privacy, and the ongoing development of the electronic medical record which is a strategic focus for the organisation. Ms McKimm recently lead Alfred Health's electronic Timely Quality Care (eTQC) Program which went live in October 2018. She has worked in a number of clinical and operational roles in health services in Australia and the United Kingdom and in 2018, completed Leadership Victoria's Williamson Leadership Program. Ms McKimm's interest is in using technology, data and digital platforms to support healthcare to adapt and change in order to better meet the needs of patients and the broader community.

### **Andrew Wilson, Chief Medical Officer, SCV**

Spanning a successful career in clinical medicine, Andrew continues to practise as a cardiologist at St Vincent's Health Melbourne, in the private sector and in rural Victoria. His clinical focus is on treatment and prevention of atherosclerosis. He has an academic appointment at the University of Melbourne and leads an active clinical research program supervising research students and fellows.

He previously worked at Stanford University Medical Centre where he was a NHMRC Research Fellow focusing on translational research in atherosclerosis.

Our Chief Clinical Officers champion key SCV projects and provide expert advice to the CEO and the Department of Health and Human Services on quality and safety matters. They are your key contact point to escalate professional quality and safety matters, and provide professional leadership to the sector.